

On behalf of the board of directors of the South Carolina USBC Association, I wanted to thank the staff & management of Surfside Bowling Center for all of their hard work & efforts for the SC Open & Ladies State Tournaments. The staff went above & beyond to provide the best possible service to our tournament bowlers, and we feel that the tournament went very smoothly at Surfside Bowling Center. I know that there were some extremely long hours what with all the squads that we put on the lanes, but the staff greeted everyone with smiling faces and made sure every single squad was a successful one. I am sure that the tournament participants enjoyed themselves greatly and will look forward to returning to Surfside Bowling Center for future tournaments.

I would also like to apologize for some of the wording that I used in the letter that I mailed out after the tournament. There were sections in the letter that made it sound like there were problems or complaints about Surfside Bowling Center during the tournament, and that was certainly not the case. That was an error on MY part in the wording of the letter, and I sincerely apologize for any heartache, frustration or ill will that I caused the management, the fine employee staff, or any of the bowlers of Surfside Bowling Center. That was never my intent in writing the letter, I wanted to let the bowlers know about what happened at the tournament and that the proper steps were being taken to make sure that the tournaments would be run more efficiently in the future.

Surfside Bowling Center has done an outstanding job in hosting many of the SC USBC Association's tournaments & events over the years, and we have never received negative feedback on a single one of these events. Our association greatly appreciates everything that Surfside Bowling Center does for our association and its members, and we greatly look forward to holding future state events there in the future. Again, I would like to apologize for the mistaken wording in the letter, it was never my intention to criticize or speak negatively about Surfside Bowling Center, and I am sincerely sorry for any pain that I have caused the management & staff that worked so hard to make our tournament the success that it was.

Sincerely,

Steven R. O'Brien

President

South Carolina USBC Association